CORE SCHEDULE
People * Essential

Core Schedule

It’s About Time

A comprehensive rostering tool for Healthcare Professionals that ensures high-quality service, increased productivity, and improved employee satisfaction.

We help create safe and efficient work environments by scheduling the right people in the right place at the right time;

Someone’s life depends on it.

CoreSchedule.com

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Don’t get clocked in the face by mismanagement

Ineffective rostering systems result in medical professionals being overworked and stressed, and wasting time. This leads to errors and potential risks to healthcare patients.
Protect your staff and patients with effective, efficient and reliable rostering.

Healthcare Management is advancing - beyond spreadsheets!

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Manage staff scheduling with ease

Save time
and money

Eliminate
errors

Tailored and
flexible

Manage complex rules
& leave requests

Adapt to new
processes in time

Keep everything fair
and accessible

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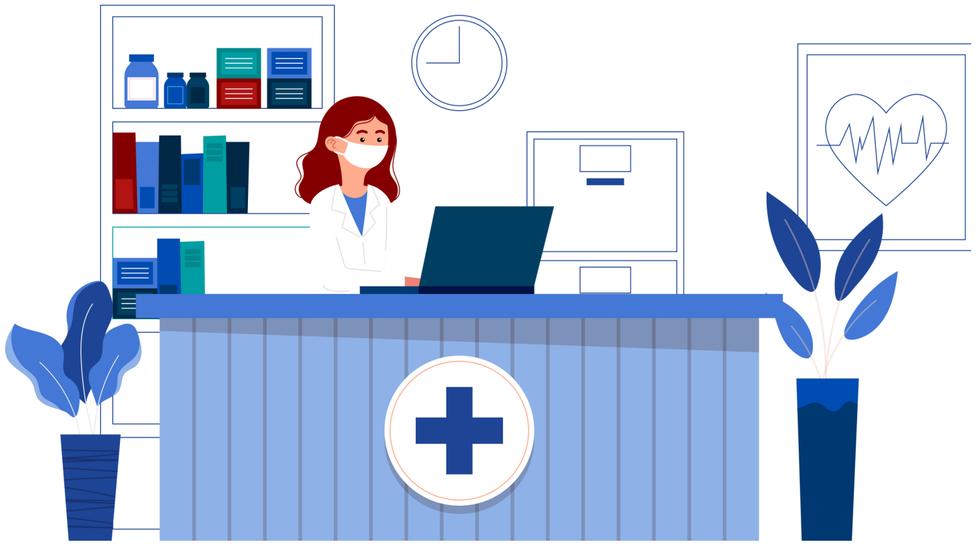

Empowering a safe workplace

Designed for healthcare from the ground up

- ✓ Highly customisable to meet your unique requirements
- ✓ Easily manage complex rules and staff requests
- ✓ No on-premises infrastructure required
- ✓ No need for external storage, backup, or disaster recovery solution requirements
- ✓ No need for workstation configuration / endpoint management
- ✓ Maintains platform & data security
- Safe & compliant

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Our Story

Stephen C. Pool. MD FACEM, our CEO, is an Emergency Physician and knows first-hand how over-complicated and time consuming healthcare rostering can be. His mission to simplify staff rostering has lead to Core Schedule expanding throughout the healthcare industry in the United States, New Zealand and Australia.

2010

Stephen Pool creates Core Schedule in New York City to roster his own group

2014

Core Schedule is established in New Zealand

2017

Wellington becomes the Global HQ to Core Schedule with accounts in United States, New Zealand and Australia

2018

$1M in capital raised

2021

Core Schedule is the #1 ED roster program in New Zealand and Australia

2022

We now have 14 employees & going strong!

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Our Core Values

People First

We understand the healthcare industry, and care about the lives of healthcare professionals

Inclusive

We celebrate diversity at Core Schedule, and herald freedom and rights for all

Respectful

We work with integrity, honesty and professionalism

Meaningful

We take the time to truly understand your unique requirements - tailoring our solution to suit you and your staff

Real

Authenticity and transparency is how we work with each other and is part of our product and methodology

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Key features

Versatile View Options

Individual, Unit or Calendar views with custom attributes like pay period, call availability, user stats such as number of hours vs. FTEs, Sheets credentials, and more

Integration

Processes simplified further with integration and APIs

Views

Arrange rosters with custom sheets, with TV screen display abilities.

Reporting

Reporting made simple with complete visibility

Management

Manage shift changes, trades and leave requests with ease

Communication

No more bulk emails or back and forths.

Planning

Taking the headache out of rostering

Safety

Ensuring a saft and stress-free environment for staff and patients.

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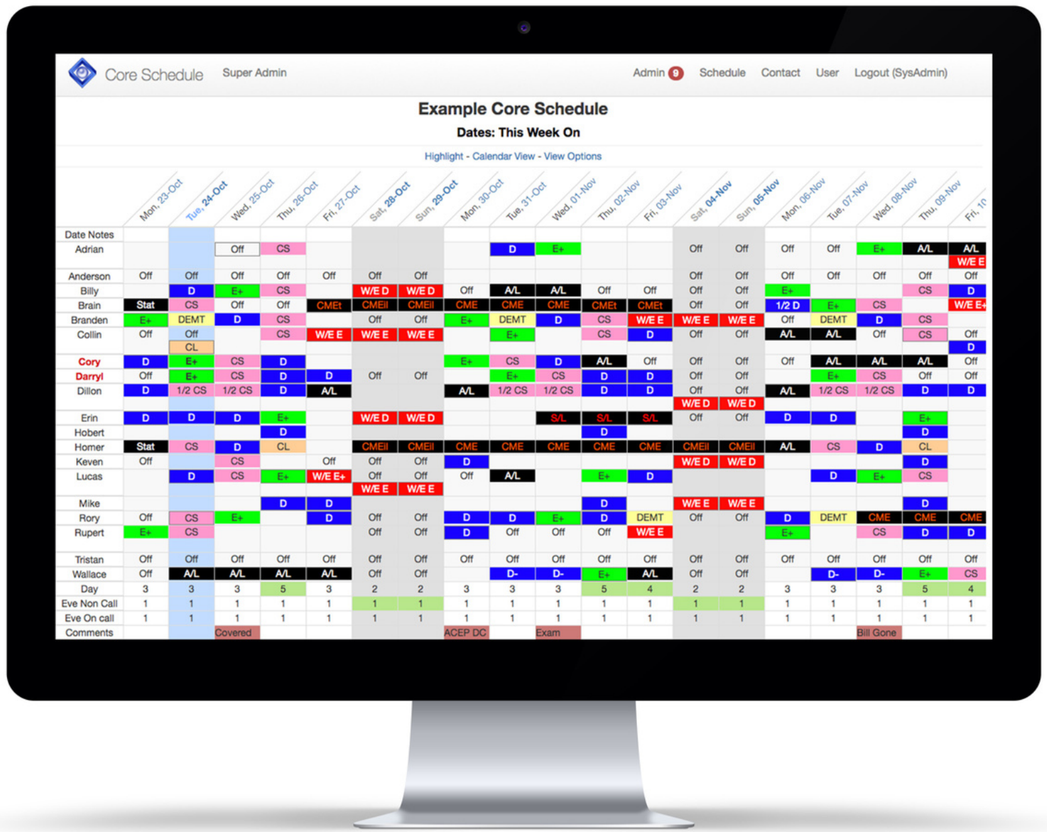
Versatile View Options



- Calendar View

  Versatile and customisable, providing shift information at a glance,

  with unlimited icons available to indicate anything required such as

- Individual View

  A more compact view with the ability to display up to 6 months of a schedule - can be layered with colleague's rosters to view/compare shift vavailability.

- User Options

  Allows users to easily add undertime, overtime, trade or split shifts, or add it to

- Grid View

  Highly customisable with various attributes like pay period, call availability, user

- Unit View

  Stats like number of hour worked against FTEs, credentials, and allocation

  View multiple departments or hospitals, all separated and controlled individually

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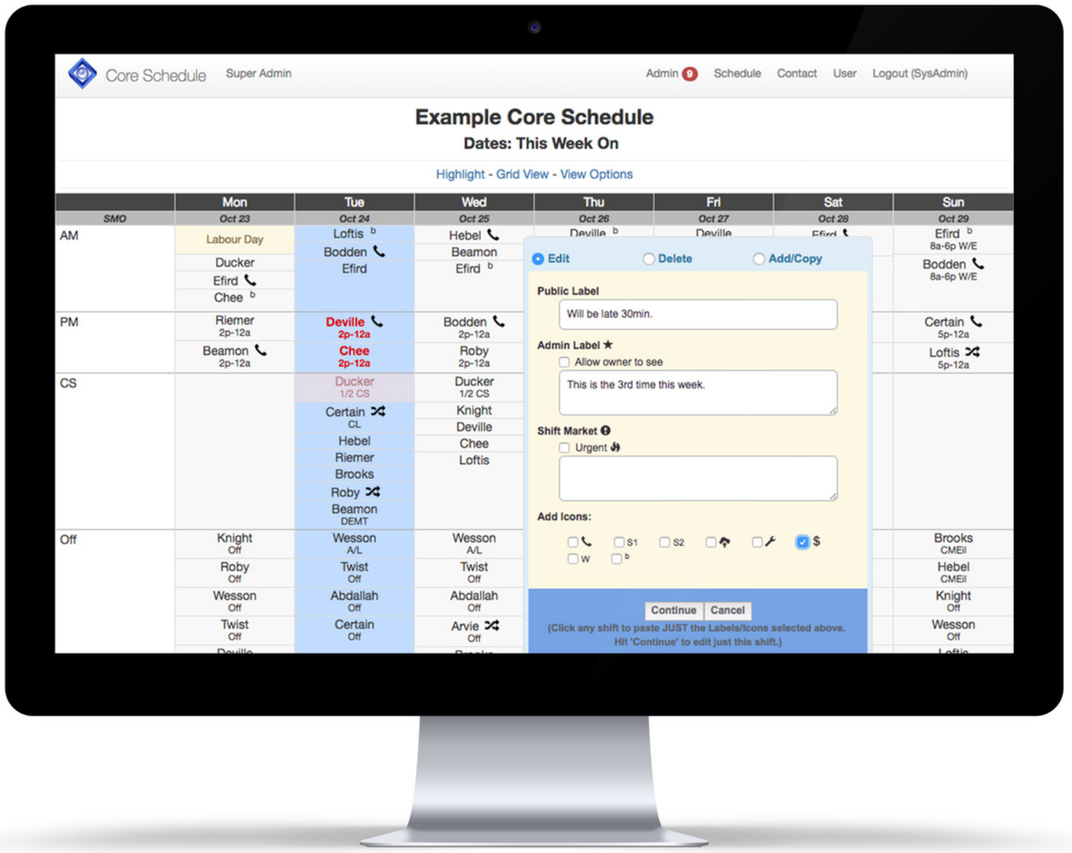
Labels & Icons

- Public, admin and user labels available
- Labels, admin (only visible to admin) owner of shift to also see the admin label
- Allows users to advertise a shift on the shift market
- Ability to add unlimited amount of icons
- Information can be visible to admins only, users or anyone with login access



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Daily Sheets

- Photo Boards - TV displays with the ability to rotate, highlighting where staff on shift are allocated. Customisable to show on-call shifts, unavailable staff members
- Call Center Sheet - Visibility of who is on call across multiple departments
- Multiple Shifts - See which staff member is working on what shift and on what job
- Team Breakdown - Detailed sheet of each team member's allocation rosters
- Clinic/Room View - Combined view for call roster, pulling from multiple rosters to collate on one page, allowing to assign staff to areas. Highly customisable

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Management

Manage shift changes, trades and leave requests with ease.

- Trades - Users initiate shift trade emails for staff to simply confirm or deny, automatically checked against rules
- Audit Trail - Check the trade history of any shift, know how it has been transferred, to whom, and by whom
- Find Coverage - Empowers users to take responsibility for their schedule and trade management
- Shift Market - Users can advertise their shift as available for trade, including urgency and reason - this on suitably qualified users' schedules upon login
- Group SMS - Send SMS notifications to specific staff based on any rule, credentials, and certification

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Planning

Taking the headache out of rostering.

- Plan against unexpected leave
- Schedule each day in real-time with self-rostering tools
- Approve leave and shift requests with a click
- Unlimited attributes such as credentials, awards, hours worked and user preferences
- Shift count and staff ratios
- Forecasting
- Contract and trainee rotation management
- Roster display – Calendar | Grid | Individual

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Safety & Compliance

Ensuring a safe and stress-free environment for staff and patients

- Safety Scan - Provides detailed list of all violations & warning notifications. Can be automatically run and emailed directly daily
- Core Allocation - Track trainee rotations across multiple facilities, run assignment requests, generate picture sheet of all staff assigned to a run & instant unfulfilled rotation count
- Operating Theatre View - Break down OT rooms, combine surgeons & anaesthetists into rooms. Safety scans for double booking, unsupervised trainees and changes to the schedule
- Core Contingencies - Create multiple roster versions, change or move roster dates, replace any roster with a different version at short notice, compare roster versions to see required FTE and other metrics
- Automated Safety & Compliance Scans

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Reporting

Tailored reporting made simple with complete visibility.

- Custom Reporting - Report by name, shift break down, clinic/non clinical, leave and much more
- Contract Reporting - User, FTE, clinical and non Clinical, hours worked against contract
- Report the CTC of each roster
- On-call visibility
- Dashboard - Customised to your preferences; e.g. today's schedule and their assignments, unfilled shifts for the next period, unapproved leave and time pending
- Call Dashboard - Visibility of who is on call, includes phone icons to easily initiate calls

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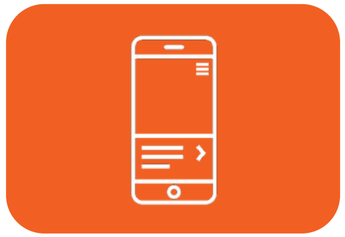
Communication

No more bulk emails or back and forths.

Group notifications

SMS shift confirmations



On screen editing + in-app messaging

Shift Market alerts

Shift labels and icons

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Integrations

Processes simplified further with integration and APIs.

- Azure Active Directory
- Award Interpretation
- Demand Management
- API Access to Reach, Create, and Update Integration
- Messaging App for Healthcare
- Microsoft Partner

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Customer Journey

Project Sign Off

- Agreement Signed
- Billing Finalized
- Handover to Pre-Onboarding

Pre-Onboarding

- Welcome Pack
- Information Gathering Kick-off Call
- Understanding Client's Unique Requirements
- Provide Delivery Timeline

Site Build

- Intro to Site
- Admin Launch
- User Launch
- Configuration Calls
- Site Built
- Admin Walkthrough

Launch

- Training
- User Launch Planning
- User Launch

Account Management

- Quarterly Business Reviews
- Strategy Sessions
- Onboarding Review

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Customer Spotlight

We started the Emergency Department at the Royal Adelaide Hospital after a successful rollout in the ED, we were approached by the Central Adelaide Local Health Network (CALHN) for their COVID Response Project.

It took:

3 WEEKS	600	15
IMPLEMENTATION	FTEs	AREAS

We now continue to roll Core Schedule all across CALHN's additional services with the aim to be operational across 100 services and 2,500 FTEs

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Why Choose Us?

- Tailored for you and your team
- Manage complex rules and staff requests
- Saves you time and money
- Eliminates errors
- Adapts to new processes as you change them
- Fair, flexible and accessible
- Highly customised to your unique requirements
- No on-premises infrastructure required
- No need for external storage, backup or disaster
- Recovery solution requirements
- Maintains platform & data security
- Safe & compliant
- Ongoing support from the Core Schedule team

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Who We Serve

Hospitals and Healthcare

Community and Aged Care

Emergency Services

Fly-in / Fly-out Workforces

Aeromedical

Any 24/7, Shift-based Complex Workforce

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We are trusted by

New Zealand

Te Whatu Ora
Health New Zealand
Taranaki

Te Whatu Ora
Health New Zealand
Te Toka Tumai Auckland

Te Whatu Ora
Health New Zealand
Te Tai o Poutini West Coast

AMC WELLINGTON ACCIDENT & URGENT MEDICAL CENTRE

Te Whatu Ora
Health New Zealand
Waitematā

Te Whatu Ora
Health New Zealand
Waitaha Canterbury

Te Whatu Ora
Health New Zealand
Lakes

Hauora Tairāwhiti

Te Whatu Ora
Health New Zealand
Counties Manukau

Te Whatu Ora
Health New Zealand
Nelson Marlborough

Te Whatu Ora
Health New Zealand
Capital, Coast and Hutt Valley

Pegasus™ partners in health kia atawhai ki te tangata

Te Whatu Ora
Health New Zealand
Whanganui

Health New Zealand
Hauora a Toi Bay of Plenty

HealthCare New Zealand
Awhi te Tangata

HAWKE'S BAY District Health Board
Whakawāteatia

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We are trusted by

Australia

Private Emergency Health Australia

Central Australia Health Service
Northern Territory Government

SA Pathology

RBWH Royal Brisbane and Women's Hospital

Brisbane Northside Emergency

Sunshine Coast Hospital and Health Service
Exceptional people. Exceptional healthcare.

Government of Western Australia
North Metropolitan Health Service

Government of South Australia
Health
Limestone Coast Local Health Network

Metro North Health
Queensland Government

Ramsay Health Care

West Moreton Health

Government of Western Australia
East Metropolitan Health Service

Government of Western Australia
SA Health

Government of Western Australia
WA Country Health Service

Government of South Australia
Health
Central Adelaide Local Health Network

Government of South Australia
Health
Riverland Mallee Coorong Local Health Network

Flinders and Upper North Local Health Network

Metro South Health
Queensland Government

NSW Government
Health
Western NSW Local Health District

NSW Government
Health
Central Coast Local Health District

NSW Government
Sydney Local Health District

LifeFlight

Royal Flying Doctor Service

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We are trusted by

The US

MEDRITE URGENT CARE

VA HEALTH CARE | Defining EXCELLENCE in the 21st Century

ST. VINCENT'S HEALTHCARE

GRIFFIN HEALTH
Empowering People, Advancing Care.

Ascension Medical Group

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Client Testimonial

“..a great and user-friendly rostering system. What stands out though is the fantastic support that the Core team provides.”

- Dr. Andrew Spiller,
Deputy Director
Emergency Medicine,
Logan Hospital,
Brisbane

“Implementing Core Schedule in our ER has been life changing and I cannot recommend (it) enough.”

- Diana Giasullo,
RN, Griffin Hospital

“Core Schedule has allowed me... to easily maintain an even number of doctors rostered on each shift.”

- Dr. Andrew Spiller,
Deputy Director
Emergency Medicine,
Logan Hospital, Brisbane

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